

# Business Consulting to Support Operating Model Change and Global Restructuring

## The Challenge

The goal was to ultimately transform the company in terms of structure, composition, and location (operating) strategy. In order to achieve these goals, the client needed to engage executive, project management, and human resources leadership to support the transition.

## The Solution

Eliassen Group provided the client with a project team comprised of senior project management experts, human resources SMEs, and experts in the process of global operating model restructuring. This team immediately began to analyze the impacts of such an initiative across business functions, human resources, legal, and finance to prepare for the operating model transition. Once analysis was complete, the team built a comprehensive transition plan and coordinated all relevant planning activities to prepare for the impact across more than 15 global locations.

## The Result

With the provided project management support, the client successfully executed the restructure, impacting more than 1,000 employees, from planning and announcement through the full transition. Though prior restructuring efforts had taken more than 180 days, the client found success within 90 days under the guidance of Eliassen Group.

## The Client

**Global Payment**

**Processing Company**

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The client, a payment processing company, sought our help in the execution of an initiative to transform its global operating model.

## Highlighted Results

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- The client leveraged Eliassen Group's extensive expertise across operating model transformation
- The client leveraged Eliassen Group's tools, enablers, and lessons learned to exceed the aggressive timeline and deliver a quality outcome to the organization